

Rather than receiving your chargeback and retrieval notifications for cardholder disputes by post, you now have the option to receive this by email.

Benefits:

- Faster receipt of notifications
- Direct feedback and communication
- Timely submission of your documents to avoid chargeback fees

If you would like to choose email notification as your preferred method for receiving dispute notifications, simply fill out the information below.

Your details

1

Merchant identification number (MID)

Legal or DBA name

Email address

Authorised Signature

Date

Print name

Please sign and return the completed form to:

2

 chargebacks@elavon.com

 UK: 0345 600 2465 IRE: 040 22 56 10

Here to Help

If you need any assistance, please get in touch

 UK: 0345 850 0195 IRE: 1850 20 21 20

 chargebacks@elavon.com